

Smart Learning Suite – Health Kit | Summer Workshop & Course

Terms & Conditions

Course Guidelines

1. Enrollment is on a first-come, first-served basis. Limited seats available.
2. During workshop only one parent per student is allowed to accompany the student in the activity area. Parents are not allowed to take photos during the workshop, but welcome to capture the joyful moment before and after the workshop
3. For sick leave, please notify us via WhatsApp at least two hours before the class starts with the student's name and course details. Make-up classes are not available for holiday workshops—please contact us for more information.
4. Participants acknowledge that iRed may take photos and videos during the event for promotional purposes.
5. iRed reserves the right to change the workshop / course schedule, content, and instructors at its discretion.
6. iRed reserves the right to select or change any course materials without prior notice.
7. Participants are responsible for their own belongings during the workshop / course. iRed is not liable for any losses.
8. A certificate of completion will be issued to participants who attend at least 80% of the course.
9. In case of cancellation due to adverse weather, workshop / course will be moved online. Please check iRed's official website for updates.
10. For student safety, parents must arrange appropriate pick-up and drop-off.

Course Fees and Refund Policy

1. Participants must pay the course fee by the designated deadline. Failure to do so before the registration period ends will result in automatic cancellation without notice.
2. All fees paid are non-refundable, non-transferable, and cannot be credited toward other workshops / course. For payments not made in cash or direct transfer (e.g., cheque), receipts are only valid after payment has been successfully cleared.
3. Absence from workshop / course will be regarded as voluntary withdrawal. No refunds will be given for tuition or materials.
4. Fees are non-refundable for cancellations made by the participant after registration.
5. If a workshop / course is rescheduled or canceled due to insufficient enrollment, iRed will notify participants via email or phone at least 7 days prior. Refunds (if any) will be issued via cheque in August 2025 to the participant's mailing address.

Bad Weather Arrangements

1. Workshop / Course arrangements will follow the Education Bureau's guidelines.

2. If Typhoon Signal No. 8 (or above) or Black Rainstorm Warning is issued within 30 minutes before workshop / course starts, the class will be canceled.
3. If Black Rainstorm Warning is issued during workshop / course, the workshop / course will proceed as usual.
4. If the Typhoon Signal No. 8 or Black Rainstorm Warning is lowered at least 4 hours before workshop / course, the workshop / course will proceed as scheduled.

Personal Data Privacy Policy

1. iRed will follow the Personal Data (Privacy) Ordinance of Hong Kong to ensure appropriate security and confidentiality when handling personal data.
2. Personal data collected during course registration may be used for event registration, communication, research, statistics, market analysis, and promotional purposes within the legal scope.
3. Unless required by law or permitted under the ordinance, iRed will not sell, rent, or exchange personal data with third parties.

iRed Solutions Limited reserves the right to make changes at any time without prior notice. In the event of any disputes, iRed Solutions Limited's decision shall be final and binding.

For inquiries, please contact iRed Solutions Limited at +852 2960 7268 / +852 9610 7184 or email: support@ired.com.hk.